

## **Press Release**

### **Synergy Services Receives High Marks in Latest Contractor Survey**

**Denver, CO, May 12, 2010** – Synergy Services receives high marks in its recent contractor satisfaction survey for the first quarter of 2010. Synergy conducts a random survey of its current and former contractors through a third party resource in order to gain feedback on its performance. The latest survey conducted throughout April 2010, related to performance in the first quarter, Synergy received a 20% response rate.

“We are extremely pleased with the latest survey results particularly given our record volume of growth”, stated Tim Miller, CEO of Synergy Services Corporation. “We are as pleased with the level of participation by our consultants as we are with the overall results and feedback.”

In the survey, Synergy asks for its contractors to rate Synergy’s performance in every aspect of their experience including onboarding, benefits, payment services, human resources and overall satisfaction. In the latest survey results, over 95% of contractors rated Synergy’s performance satisfied or better, and 50% believe Synergy exceeded their expectations. Within individual departments, Synergy received a rating of over 4 on a 5 point scale in terms of responsiveness, overall courtesy and knowledge and expertise. In addition to the objective scoring, Synergy solicits qualitative feedback including verbatim remarks from contractors to better understand opportunities for improvement. These are used to develop action plans for process improvements to be implemented in the immediate future.

“We appreciate the thoughtful responses made by our consultants and their candid feedback,” said Mark Young, Director of Service Delivery for Synergy Services Corporation. “We have already made changes to our processes in order to better serve our consultants, clients and partners moving forward. We are fortunate that we work with an exceptional team of professionals at Synergy that welcome the feedback and are willing to make the changes necessary to create an extraordinary customer experience.”

Synergy alternates these surveys among contractors, clients and partners on a quarterly basis. Surveys are sent to a random population and all survey results remain anonymous.

#### **About Synergy**

Synergy Services Corporation is a leading provider of contingent workforce solutions for companies who employ contractors and temporary workers. Synergy was founded on the premise of delivering superior contingent workforce solutions to companies who utilize

contractors or temporary workers as a supplement to their full time employee workforce. In addition, Synergy Services is designed to assist companies in avoiding the risks associated with misclassification of contractors and ensure 1099 compliance. By offering the highest level of service at the lowest possible cost, Synergy Services allows its customers to focus on their core business competencies rather than shoulder the burden of administrative costs and other unnecessary liabilities.

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